



OCTEC LIMITED
**TRAINING
SERVICES**

RTO Number 90142

SIT30622

Certificate III in Hospitality

About the course:

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

Delivery Mode:

Classroom Training, Online Training and Work Based Training. All programs include self-directed learning.

Entry Requirements:

All enrolling participants must be willing to complete a minimum of 36 complete service periods working in hospitality venue/s.

How long will my training program run?

All students have up to 12 months to complete their qualification. Specific course schedules will be provided prior to enrolment for each program.

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Unit Selection:		
SITHIND002	Source and use information on the hospitality industry	CORE
SITHIND004	Work effectively in hospitality service	CORE
SITXCCS006	Provide service to customers	CORE
SITXCOM002	Show social and cultural sensitivity	CORE
SITXHRM001	Coach others in job skills	CORE
SITXWHS001	Participate in safe work practices	CORE
SITXFSA005	Use hygienic practices for food safety	ELECTIVE
SITHFAB021	Provide responsible service of alcohol	ELECTIVE
SITHCC025	Prepare and present sandwiches	ELECTIVE
SITHFAB025	Prepare and serve espresso coffee	ELECTIVE
SITHFAB027	Serve food and beverage	ELECTIVE
SITHFAB036	Provide advice on food	ELECTIVE
BSBCMM211	Apply communication skills	ELECTIVE
BSBSUS211	Participate in sustainable work practices	ELECTIVE
SIRXSL001	Sell to the retail customer	ELECTIVE



1800 045 370
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Employment Outcomes:

This course could lead to employment in a position such as:

- espresso coffee machine operator
- food and beverage attendant
- front desk receptionist
- front office assistant
- function attendant
- function host
- gaming attendant
- guest service agent
- housekeeper
- restaurant host
- senior bar attendant
- waiter

Student Fees:

The price for this qualification is based upon specific eligibility requirements and or concessional evidence. Subsidies may be available to individuals. We have a range of payment options accessible, and potential state funding. Please contact us for more information.

First qualification	\$1450
Subsequent qualification	\$1750
Traineeship	\$0
Concession	\$240
Exemption	\$0
Fee-for-Service	\$4000

Smart and Skilled Availability in NSW:

OCTEC Limited can deliver this qualification via funding available for eligible participants. Enrolling students will need to meet the eligibility requirements listed on www.smartandskilled.nsw.gov.au

This training is subsidised by the NSW Government.

Eligibility for Training:

- Students will need to complete a Language, Literacy and Numeracy (LLN) test, and achieve the appropriate ACSF LLN level for this qualification.
- Able to provide a Unique Student Identifier (USI).
- Evidence of Citizenship, Australian Permanent Residency, Humanitarian Visa holder or NZ Citizen.

Additional information

This flyer provides basic information about this program. For full details of this program, and the service that OCTEC Training Services provide, please refer to our Learner Handbook.

Students must review the Learner Handbook before enrolling into this program.

For further details and information, please contact OCTEC Training Services.



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